2. Perform the following steps:
   ■ Navigate to Chapter 7 of the Student Resource Center.
   ■ Install and launch E-Mail Detective.
   ■ Explore the various options of this program.

3. Perform the following steps:
   ■ Navigate to Chapter 7 of the Student Resource Center.
   ■ Install and launch Spam Arrest.
   ■ Track an e-mail address.