An thing

AbstractObjects GeneralizedEvents

Sets Numbers RepresentationalObjects Interval

Places PhysicalObjects Processes

Categories Sentences Measurements Moments Things Staff

Times Weights Animals Agents Solid Liquid Gas

Humans

Figure 12.1 The upper ontology of the world, showing the topics to be covered later in the chapter. Each link indicates that the lower concept is a specialization of the upper one. Specializations are not necessarily disjoint; a human is both an animal and an agent, for example. We will see in Section 12.3.3 why physical objects come under generalized events.

Before considering the ontology further, we should state one important caveat. We have elected to use first-order logic to discuss the content and organization of knowledge, although certain aspects of the real world are hard to capture in FOL. The principal difficulty is that most generalizations have exceptions or hold only to a degree. For example, although "tomatoes are red" is a useful rule, some tomatoes are green, yellow, or orange. Similar exceptions can be found to almost all the rules in this chapter. The ability to handle exceptions and uncertainty is extremely important, but is orthogonal to the task of understanding the general ontology. For this reason, we delay the discussion of exceptions until Section 12.5 of this chapter, and the more general topic of reasoning with uncertainty until Chapter 13.

Of what use is an upper ontology? Consider the ontology for circuits in Section 8.4.2. It makes many simplifying assumptions: time is omitted completely; signals are fixed and do not propagate; the structure of the circuit remains constant. A more general ontology would consider signals at particular times, and would include the wire lengths and propagation delays. This would allow us to simulate the timing properties of the circuit, and indeed such simulations are often carried out by circuit designers. We could also introduce more interesting classes of gates, for example, by describing the technology (TTL, CMOS, and so on) as well as the input—output specification. If we wanted to discuss reliability or diagnosis, we would include the possibility that the structure of the circuit or the properties of the gates might change spontaneously. To account for stray capacitances, we would need to represent where the wires are on the board.
If we look at the wumpus world, similar considerations apply. Although we do represent time, it has a simple structure: Nothing happens except when the agent acts, and all changes are instantaneous. A more general ontology, better suited for the real world, would allow for simultaneous changes extended over time. We also used a Pit predicate to say which squares have pits. We could have allowed for different kinds of pits by having several individuals belonging to the class of pits, each having different properties. Similarly, we might want to allow for other animals besides wumpuses. It might not be possible to pin down the exact species from the available percepts, so we would need to build up a biological taxonomy to help the agent predict the behavior of cave-dwellers from scanty clues.

For any special-purpose ontology, it is possible to make changes like these to move toward greater generality. An obvious question then arises: do all these ontologies converge on a general-purpose ontology? After centuries of philosophical and computational investigation, the answer is "Maybe." In this section, we present one general-purpose ontology that synthesizes ideas from those centuries. Two major characteristics of general-purpose ontologies distinguish them from collections of special-purpose ontologies:

- A general-purpose ontology should be applicable in more or less any special-purpose domain (with the addition of domain-specific axioms). This means that no representational issue can be finessed or brushed under the carpet.

- In any sufficiently demanding domain, different areas of knowledge must be unified, because reasoning and problem solving could involve several areas simultaneously. A robot circuit-repair system, for instance, needs to reason about circuits in terms of electrical connectivity and physical layout, and about time, both for circuit timing analysis and estimating labor costs. The sentences describing time therefore must be capable of being combined with those describing spatial layout and must work equally well for nanoseconds and minutes and for angstroms and meters.

We should say up front that the enterprise of general ontological engineering has so far had only limited success. None of the top AI applications (as listed in Chapter 1) make use of a shared ontology—they all use special-purpose knowledge engineering. Social/political considerations can make it difficult for competing parties to agree on an ontology. As Tom Gruber (2004) says, "Every ontology is a treaty—a social agreement among people with some common motive in sharing." When competing concerns outweigh the motivation for sharing, there can be no common ontology. Those ontologies that do exist have been created along four routes:

1. By a team of trained ontologist/logicians, who architect the ontology and write axioms. The CYC system was mostly built this way (Lenat and Guha, 1990).
2. By importing categories, attributes, and values from an existing database or databases. DBPEDIA was built by importing structured facts from Wikipedia (Bizer et al., 2007).
3. By parsing text documents and extracting information from them. TEXTRUNNER was built by reading a large corpus of Web pages (Banko and Etzioni, 2008).
4. By enticing unskilled amateurs to enter commonsense knowledge. The OPENMIND system was built by volunteers who proposed facts in English (Singh et al., 2002; Chklovski and Gil, 2005).